



Specialist Sample Transportation

CitySprint is the UK's largest privately owned specialist SameDay Courier Company with 30+ wholly owned locations and a diverse fleet comprising over 1500 vehicles.

We have proven and trusted expertise in the secure and time definite movement of samples for laboratory testing across the medical, environmental, government, food and industrial sectors. Our technology provides our clients full 'chain of custody' transparency.

Our clients within these sectors have the requirement for samples to be couriered safely and securely under managed conditions to a time definite schedule with specific handling requirements. Adapted vehicles, such as temperature controlled or load area compartmentalised are utilised as required. We provide either fix route collection and deliveries to a set timetable or ad hoc and emergency response.

CitySprint's approach Problems resolved

CitySprint combines knowledge and over 25 years experience to provide clients with effective and efficient bespoke transportation solutions for the secure movement of samples within the UK. CitySprint has addressed the issues traditionally faced by clients needing to move samples through the following:

Suitable Vehicles

- CitySprint's specialist fleet includes refrigerated vans and secure vehicles with locked safes (strong boxes) to transport potentially hazardous samples and compartmentalised load areas to prevent cross contamination.
- CitySprint can provide validated packaging solutions along with dry ice and chilled gel packs.
- CitySprint's branded vehicles are regularly inspected and meet the highest of standards

Fully Trained Couriers

- All of our couriers are fully trained for the specific customer requirement to meet the standards required. This can include training in conjunction with the client.
- Couriers carry Material Safety Data Sheets (MSDS) sheets
- CitySprint's clients can be assured that all temperature sensitive will be handled by trained personnel according to established Standard Operating Procedures agreed with the client, the relevant health and safety legislation and industry standards.



Safety Measures

- As required, couriers and vehicles are equipped with fire extinguishers and dangerous materials handling equipment (e.g. safety gloves, spill kits etc).
- CitySprint couriers are provided with uniforms, photo ID badges, safety clothing, high visibility jackets and safety boots and undergo CRB checks.
- Couriers are supplied with the CHIP (Chemicals (Hazard Information and Packaging for Supply Regulations 2002) regulation guide as standard.

Transparency and Peace of mind

- All CitySprint couriers are equipped with GPS enabled hand held devices - CityTrakkers - which enable CitySprint to pinpoint the exact location of each of its couriers across the UK and provide a rapid response service 24 x 7 x 365.
- Through this technology CitySprints clients have the facility to track the location of their samples live via CitySprints CourierLocator technology. CourierLocator provides total transparency and allows clients to view a real time map location of the courier undertaking their SameDay Courier job so they are able to see where their samples are at all times providing peace of mind.
- This technology provides full 'chain of custody' transparency and reporting.

Recognition and Accreditation

Approved Buying Solutions supplier

Buying Solutions help public sector organisations maximise value for money in their procurement activities by providing a quick, efficient route to procurement. CitySprint is an approved Buying Solutions supplier under the courier services framework agreement. This provides CitySprint with a license to trade with the public sector and means that CitySprint is an approved supplier for the transportation of hazardous goods and clinical specimens for public sector organisations.

ISO 9001:2000 Quality Standard

CitySprint attained an ISO9001: 2000 accreditation in January 2004. This standard is achieved by companies that are able to demonstrate their ability to enhance customer satisfaction through the effective application of their systems and procedures, including processes for continual improvement and the assurance of conformity to customer and applicable regulatory requirements. CitySprint's ISO accreditation is company wide so that its Quality System is also externally audited annually at CitySprint's ServiceCentres across the UK.

ISO 14001:2004

Environmental Management System

CitySprint has also achieved the Environmental Accreditation ISO 14001:2004 - a voluntary initiative aimed at improving environmental performance. An integral part of CitySprints ISO 14001:2004 accreditation is the introduction of set targets and objectives, which are continually assessed and reviewed.

GDP (Good Distribution Practice) awarded by MHRA

The GDP Inspectorate inspects companies that manufacture or wholesale medicinal products and their operations to verify their compliance with the EU GDP guidelines. GDP is part of the quality assurance which ensures that products are consistently stored, transported and handled under suitable conditions as required by the marketing authorisation (MA) or product specification. CitySprint has been awarded with the GDP by the MHRA.

Waste Carriers licence

If you carry (transport) and tip (dispose of) waste you are legally required to have a Waste Carriers Licence. CitySprint holds a Waste Carriers Licence for this purpose.

