

OnLine booking - citysprint.co.uk and westonecars.co.uk

If you experience Internet Explorer crashing when attempting to book OnLine with either the www.citysprint.co.uk or www.westonecars.co.uk we suggest you try the following:

**Administrator access maybe required to complete this installation.
Please contact your system administrator.**

1. Go to <http://www.citysprint.co.uk/help/java.html> and follow the link to download [msjavx86.exe](#).
2. Once downloaded install the application, then reboot your pc
3. Once your pc has restarted open Internet Explorer. From your Internet Explorer menu, select Tools > Internet Options > Advanced (Tab)

Ensure the settings for 'Java (Sun)' and 'Microsoft VM' appear as illustrated below. ('Java (Sun)' should be disabled, whilst 'Microsoft VM' should be enabled)

4. Reboot your pc again, and you should be able and use the OnLine booking function without experiencing any Internet Explorer crashing.

